

Table of Contents

CD	Tracks	Page	Feature	Dialogue
1	1	5	Welcome	—
1	2–7	5	Biz Talk: Environment	Companies “Go Green”
1	8–13	9	Small Talk: Traffic	Talking Traffic in the Valley of the Sun
1	14–19	12	Biz Talk: On the Road	Catching an Earlier Flight Out
1	20–25	15	Biz Talk: Economy	Inflation, Interest Rates, and a Soft Landing
1	26–31	18	Biz Talk: Meetings & Presentations	Preparing for the Presentation
1	32–37	22	Biz Talk: International Trade	The Big Mac Index
1	38–43	26	Biz Talk: Marketing & Product Development	A Product Launch in the 21st Century
1	44–45	31	Pronunciation Practice	“Sh” and “Ch”
2	1–6	32	Small Talk: People	Pierre Omidyar
2	7–12	35	Biz Talk: Human Resources	Acquisition Angst
2	13–18	38	Biz Talk: Technology	Making Bluetooth Work for You
2	19–24	41	Biz Talk: Job Search	A Job Offer Out of the Blue
2	25–30	44	Biz Talk: Sales	Dialing for Dollars (Prospecting)
2	31–36	48	Biz Talk: Service	Resolving a Customer Concern
2	37–42	52	Small Talk: Exercise	Working Out Right
2	43–45	55	Grammar Jammer	Tag Questions
2	46	56	Sign-off	—

Helpful Track Numbers: CD 1

<i>Dialogue</i>	<i>“Normal” Version</i>	<i>Listening Comprehension</i>	<i>Useful Phrases</i>	<i>Flash Cards</i>	<i>Make It Personal</i>	<i>Slow Version</i>
BT: Environment	2	3	4	5	6	7
Small Talk: Traffic	8	9	10	11	12	13
BT: On the Road	14	15	16	17	18	19
BT: Economy	20	21	22	23	24	25
BT: Meetings	26	27	28	29	30	31
BT: Int’l Trade	32	33	34	35	36	37
BT: Marketing	38	39	40	41	42	43
Pronunciation	44	—	—	45	—	—

Helpful Track Numbers: CD 2

<i>Dialogue</i>	<i>“Normal” Version</i>	<i>Listening Comprehension</i>	<i>Useful Phrases</i>	<i>Flash Cards</i>	<i>Make It Personal</i>	<i>Slow Version</i>
Small Talk: People	1	2	3	4	5	6
BT: Human Res.	7	8	9	10	11	12
BT: Technology	13	14	15	16	17	18
BT: Job Search	19	20	21	22	23	24
BT: Sales	25	26	27	28	29	30
BT: Service	31	32	33	34	35	36
Small Talk: Exercise	37	38	39	40	41	42
Grammar Jammer	43	44	—	45	—	—